

Customer account activation on myHoval

Pre-requisites:

Before proceeding with registration please ensure you have received communication from Hoval colleagues that your account is setup for myHoval.

You would have received confirmation with your account number and user email and postcode

Once you received confirmation proceed with the below

1. Click on myHoval link [Hoval UK | Technologically superior climate solutions.](#)

2. Section “No myHoval Account yet?”

Click “Register Now”

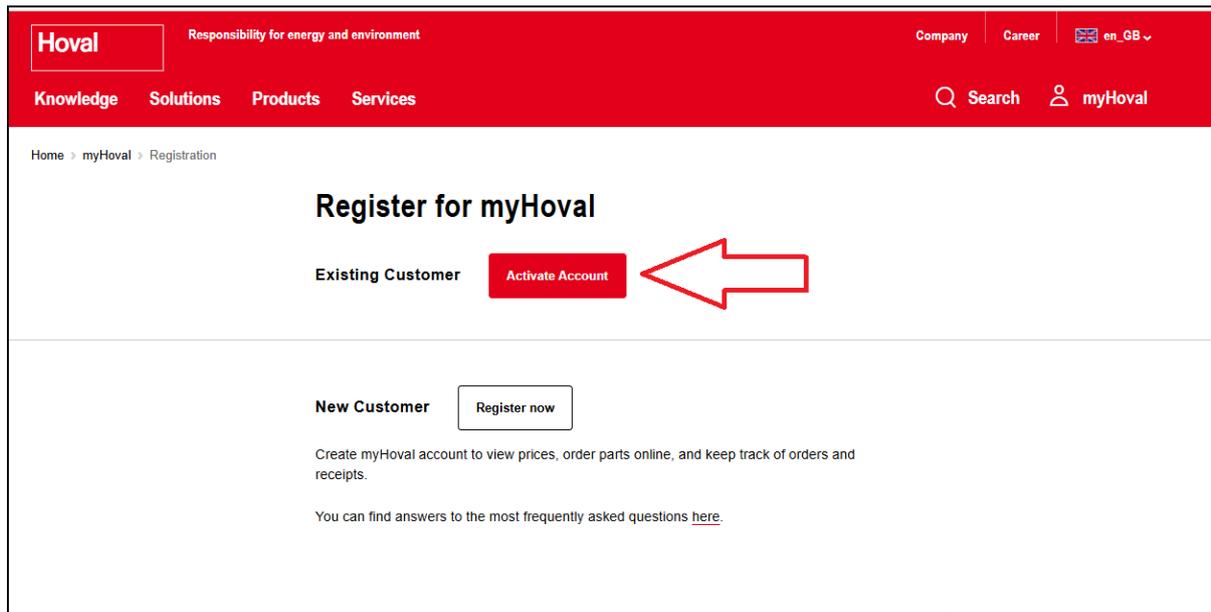
The screenshot shows the myHoval website interface. At the top, there is a red navigation bar with the Hoval logo, the tagline 'Responsibility for energy and environment', and links for 'Company', 'Career', and 'en_GB'. Below this is a secondary navigation bar with 'Knowledge', 'Solutions', 'Products', and 'Services', along with search, myHoval, and basket icons. The main content area is titled 'Login myHoval' and contains a login form with fields for 'Username' and 'Password', a 'Forgot your password?' link, and a red 'Sign in' button. Below the login form, there is a section titled 'No myHoval Account yet?' with a 'Register now' button. A large red arrow points to the 'Register now' button.

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3. Section Register for myHoval

SubSection "Existing Customer"

Click "Activate Account"



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Section "Activate your account"

Click "with postcode"

Populate with

- Your Email
- Customer ID (starting with 75****)
- Postcode (registered at Hoval) - please beware that this field is case sensitive

Click "Activate Account"

The screenshot shows the 'Activate your account' page on the myHoval website. The page has a red header with the Hoval logo and navigation links. The main content area shows a form with two tabs: 'with postcode' (selected) and 'with Invitation code'. The form includes fields for Email, Customer ID, a link to find the client number, and a postcode field. There is a checkbox for agreeing to data protection regulations and an 'Activate Account' button.

- You will receive email confirming registration
- Click the link on email and create your login password

If you are experiencing any issues - please contact us spares.uk@hoval.com

Once done, you are ready to login and use your [myHoval](#) account!

We are looking forward to working with you!